



# ***SERVICE BULLETIN***

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Service bulletins are issued by *Maine Energy Systems* at irregular intervals to alert Installers of common issues of installations and are also used to pass information of interest or information concerning parts replacement that may be considered unusual or unscheduled for boilers already in service.

Subject: Pellet storage

Models: All "FlexILO" pellet storage systems

Problem: FlexILOS installed in a manner that leads to material damage

Solution: Be sure that when the FlexILO is installed in its final location that;

A: The ceiling area immediately above the FlexILO is flat and meets the minimum height requirements, and that

B: The filler assembly is mounted in such a manner that the FlexILO material, when inflated is a minimum of 6 inches higher than the adjusted height of the filler unit.

C: Most importantly, be sure that there is no obstruction external to the FlexILO that holds any part or section of the material down in such a manner as to allow the incoming pellet stream an opportunity to constantly impact any area of the material other than the built in impact sheet.

**CAUTION!!!** Failure to follow these and all installation manual points will lead to non warranty damage to the FlexILO material, leading to dust and pellet leakage during filling operation.

**NOTE:** It is not the responsibility of Maine Energy Systems pellet delivery drivers to note any installation error or to avoid damage for improperly installed FlexILOS.