

PelleStore 3TX FAQs

Where does Maine Energy Systems get their pellets from?

Maine Energy Systems has a robust supply chain of regional mills committed to continuous improvement and meeting the June 1, 2009, voluntary standards of the Pellet Fuel Institute. This sourcing strategy assures maximum economy and supply continuity while allowing us to reflect our commitment to the local economy by offering preference to conforming Maine mills. In addition to receiving quality reports from our suppliers' testing laboratories, Maine Energy Systems functionally tests each batch of pellets received by burning samples as fuel in our in house heating and domestic hot water equipment before releasing for distribution.

Are these pellets premium or super premium?

All pellets we sell meet or exceed premium grade specifications.

What kind of wood is used in MESys pellets?

Mixtures of hard and soft wood from local forests are used in the manufacturing of pellets.

When will the pellets be available?

We have pellets in stock currently and will schedule deliveries within a few weeks.

How big is the PelleStore 3TX?

The PelleStore 3TX is 6 feet in diameter and 6 feet high and holds 3 tons of pellets. A base made of cement blocks and plywood is recommended, this increase the height another 9 inches. Plans for this base are available.

Can I put the PelleStore 3TX in my basement?

Yes, as long as it is located within 60 feet of the delivery truck and there is easy access to run a 4 inch hose to it. You must also have 7 1/2 foot ceiling height if it is put on a base. There can be no wiring, pipes or lighting over the PelleStore 3TX.

Can the PelleStore 3TX sit on the floor?

Yes, as long as it is in a dry place. A base is required for installation where the floor may get wet.

Can I put the PelleStore 3TX on a suspended floor?

The PelleStore 3TX is intended for a garage or basement application and you will need a certification from an engineer or contractor before MESys will fill a PelleStore 3TX located on a suspended floor.

How is the PelleStore 3TX filled?

When the PelleStore is delivered to your home the driver will set it up and fill it with a pressurized hose from the delivery truck.

How do I get the pellets out of the PelleStore 3TX?

There are 4 dispensing nozzles located around the bottom of the bag. You are provided with a metal slide gate that can be attached to any of the dispensing nozzles. Opening and closing the slide gate makes filling a pail easy. When the pellets get low there is an access hatch on top that allows you to scoop the remainder of the pellets out.

How many pellets come with the PelleStore 3TX?

Your initial delivery will be 3 tons of pellets which will be delivered when your PelleStore 3TX is delivered and set up. Subsequent deliveries will be 2 tons or more.

How much does the PelleStore 3TX cost?

A PelleStore 3TX costs \$299 and comes with 3 tons of pellets that are \$280 per ton for a total package price of \$1124, including sales tax, the total is \$1153.95.

If I need a refill during the season how much will it cost?

Your pellet price will be \$280 per ton when you order 2 or more tons. We will have pellets available all winter so you can wait until the level of pellets in your PelleStore 3TX is below the dispensing nozzles to ensure your order will meet the 2 ton minimum.

Is there a delivery charge for pellets?

There will be no extra charge for delivering pellets within the specified region as long as refill deliveries are at least 2 tons.

Is there sales tax on wood pellets?

No, there is no sales tax on wood pellets, there is however a 5% sales tax on the PelleStore 3TX.

Do I have to be home when the pellets are delivered?

Yes, you need to be home when the PelleStore 3TX is delivered and filled. You will also have to schedule refills and be home when they are delivered.

How can I pay for my PelleStore 3TX?

You may pay COD or preauthorized payment. Preauthorized payment may be in the form of check for the full amount sent in advance, or a major credit card. Your credit card or check will be charged a few days prior to your scheduled delivery date.

PeleStore 3TX Order Form

Delivery Information

Name _____

Street Address _____

Mailing Address _____

City _____

Maine, Zip _____

Phone Number _____

e-mail _____

Payment Information – (Check) – (Credit Card)

Credit Card Type _____

CC # _____

Expiration _____

Security Code _____

(AMEX 4 digits on front of card – Others 3 digits on back)

CC Billing address _____

City _____ State_ME__ Zip _____

Amount ____ \$299.00 Bag Sales Person _____

14.95 tax

840.00 Pellets

= \$1153.95

Delivery Schedule _____